

CENTRAL AREA COUNCIL
Performance Management Report
2016/2017

Quarter 3
October-December 2016

INTRODUCTION

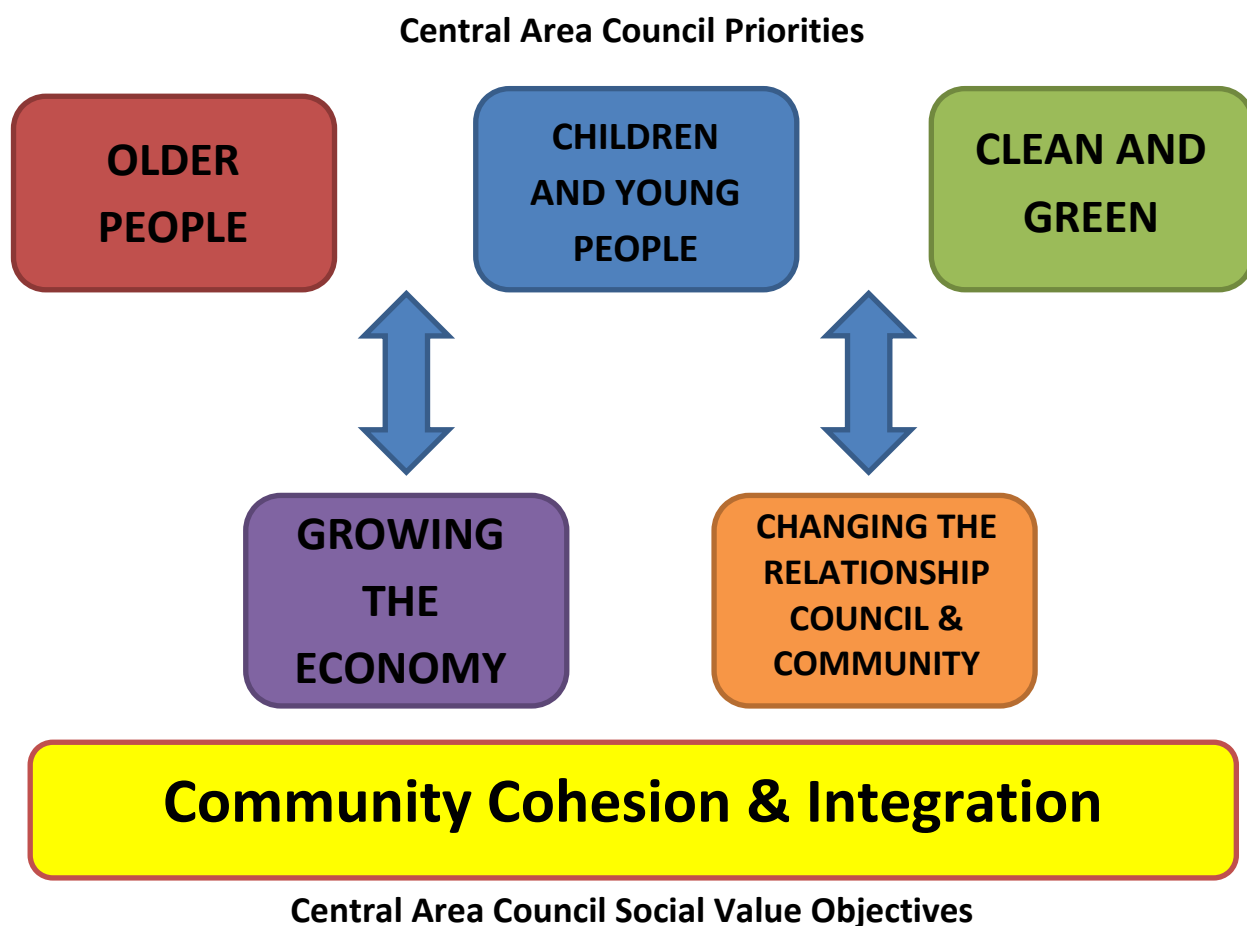


Table 1 below shows the Providers that have delivered/are currently delivering a series of services that address the priorities and deliver the outcomes and social value objectives of Central Area Council, since it was established in April 2014.

	Service	Provider	Contract Value/length	Contract dates	Updates
Older People	Reducing loneliness & isolation in older people	Royal Voluntary Service	£197,436 2 years + £85,000 (10 month extension)	2 nd June 2014- 31 st March 2017	Contract extension to 31 st March 2017 agreed
Children & Young People	Improving health & wellbeing of children aged 8-12 years	Barnsley YMCA	£199,781 2 years + £ 81,000 (9 month extension)	21 st July 2014 - 31 st March 2017	Contract extension to 31 st March 2017 agreed

Children & Young People	Improving health & wellbeing of young people aged 13-19 years	Core Assets	£197,000 2 yrs	28 th July 2014 - 28 th July 2015	Contract ceased on 28 th July 2015
Children & Young People	Improving health & wellbeing of young people aged 13-19 years	Addaction Exodus YMCA	Total of £126,591	1 st Feb 2016- 31 st March 2017	
Clean & Green	Creating a cleaner & greener environment in partnership with local people	Twiggs Grounds Maintenance	£148,860 18 months	20 th October 2014-20 th April 2016	
Clean & Green	CONTRACT 2 - Creating a cleaner & greener environment in partnership with local people-	Twiggs Grounds Maintenance	£ 85,000 per annum 1 yr + 1 yr	21 st April 2016 - 31 st March 2017	2 nd year subject to available funding
Clean & Green	Environmental enforcement	Kingdom Security	£ 54,771 1 yr	4 th August 2014 - 31 st March 2016	Contract extended to 31 st March 2016
Clean & Green	CONTRACT 2 - Environmental Enforcement	Kingdom Security	£ 42,000 per annum 1 yr + 1 yr	1 st April 2016- 31 st March 2017	2 nd year subject to available funding
Clean & Green	Private rented sector Housing Management & Enforcement	BMBC Service Level Agreement	£141,875 22 months	1 st April 2015- 30 th January 2017	Contract extension to 31 st March 2017 – formally requested
Clean & Green	Home Visiting Service	Homestart South Yorkshire		1 st April 2016- 31 st March 2017	

PART A - OVERVIEW OF PERFORMANCE

The following tables reflect the overview of performance of all the Central Area Council contracted services and projects since the Area Council was established in April 2014.

This includes the current SLA, 3 Youth Programme projects, 6 completed Central Working Together Fund projects, and includes performance data gathered from the commencement of contracts up to 31st December 2017.

Reduction in loneliness and isolation in older people

Outcome Indicators	Target	Achieved to date
Initial Assessments complete	800	836
Total number of home visits made to older people	4890	4843
% no. of older people reporting improvement in their health & wellbeing	95%	96%

Improvement in the health & wellbeing of children and young people

Outcome Indicators	Target	Achieved to date
Total no. of sessions delivered to children and young people	1730	1828
Total no. of different children and young people attending 3 or more sessions	-	680
Total no. of children and young people achieving accreditation	108	239

Create a cleaner & greener environment

Outcome Indicators	Target	Achieved to date
Number of environmental projects delivered	58	68
Number of FPN's for littering and dog fouling	n/a	2083
Number of environmental SLA's delivered	25	25
Number of private sector rented households engaged	-	1554
No. of vulnerable households identified and engaged-3 or more contacts	-	653
No. of property inspections carried out	-	128

Growing the economy

Outcome Indicators	Target	Achieved to date
No. of FTE jobs created and recruited to	13.5	13.5
No. of PT/sessional jobs created and recruited to	28	35
No. of apprentice placements created and recruited to	7	7
No. of work experience placements created and delivered	36	45
No. of local organisations/SME's supported	5	10
Local spend	83%	95%

Changing the relationship between the Council & the community

Outcome Indicators	Target	Achieved to date
Number of adult volunteers engaged	152	324
Number of young people engaged in volunteering	152	310
Number of new community groups established	4	9
Number of community groups supported	8	35

PART B - SUMMARY PERFORMANCE MANAGEMENT REPORT FOR EACH SERVICE

Royal Voluntary Service

<div>Older People</div> <div>Growing the Economy</div> <div>Changing Relationship</div>		RAG
	Satisfactory quarterly monitoring report and contract management meeting.	●
	Milestones achieved	●
	Outcome indicator targets met	●
	Social value targets met	●
	Satisfactory spend and financial information	●
	Overall satisfaction with delivery against contract	●

A comprehensive monitoring report for the October-December 2016 quarter was submitted by RVS on the 13th January 2017. The subsequent contract management meeting took place on 26th January 2017.

The RAG ratings shown in the table above reflect achievement of the RVS targets for the extended period to 30th June 2017.

109 new older people have been engaged with by the RVS Barnsley Central Looking Out for Older People service (BCLOOP) during this period, although there have been no further referrals from GP practices. 98% of those engaging with the BLOOP service have reported an improvement in their health and wellbeing.

The total number of older people who have been referred and visited by an Inclusion worker since the contract started in May 2014 is now 836, with many of these older people now taking part in community activities on a regular basis without the involvement of an Inclusion worker.

The case studies provided as part of the monitoring reports (see below), together with the anecdotal feedback from users of the service and their contacts, indicates that the RVS service continues to have a significant impact on the older people using the service.

The current service will come to an end on 30th June 2017.

A procurement process is currently underway to appoint a Provider to deliver a new service for reducing loneliness and isolation in adults (50+) and older people from 1st July 2017. Potential tenderers have been asked to ensure that the lessons learned from the current service are reflected in their service proposal.

A brief summary of the RVS contract progress during the period October-December 2016 is provided below:

There have been no changes in staff since the previous report and a further 4 volunteers have been deployed on the BCLOOP service.

Service users continue to come from right across the Central Area with referrals being received from each ward.

RVS have continued to arrange social outings, provide transport solutions and have helped arrange personal care and helped to mediate in family disputes.

Befriending and accessing social activities continue to form the majority of the work of RVS but providing advocacy assistance is still required, dealing with issues such as medical appointments, financial problems and utility bills.

During this period RVS worked closely with Worsbrough Ward Alliance to develop and deliver a Winter Warmer scheme. In late November 2016, 50 packs were delivered to vulnerable older people living in the Worsbrough Ward (see photos below).

A number of Christmas dinners/parties were also organised and/or supported this quarter!

Finally, as a result of a grant from Asda, Christmas Hampers were delivered to vulnerable older people across the Central Council area. Some of the feedback was as follows:

“That hamper was great. Such a lovely surprise! I don’t know who chose what to include but it was very well thought out. There were things for all my meals for 2 or 3 days. And the Spam suggested on the side to have it with egg and chips so I did. It was lovely! And it was all from Sainsbury’s you know.”

“Thank you again for my hamper. It was a lovely surprise. That walnut cake was delicious and there was tea and coffee in it too. They thought of everything. Even the washing up!”

“My hamper came in really handy. I could offer people biscuits and cake when they came over so I felt right posh.”

“We didn’t expect that hamper but it was a lovely gesture. There were so many things in it. Two big bags! We had the stewed steak and potatoes that day you brought it and it was delicious.”



Case Study -Dodworth Ward

Mrs D is a 90yr old who lives alone in a council owned bungalow. She has no family or contact with her neighbours, and suffers with hearing loss. She never answers her door or goes out alone and is extremely isolated. She is also quite prone to falls and is very low in confidence.

Mrs D decided she wanted to do something with the garden. Her garden was paved and very dull to look at. We talked about how we could brighten things up without much maintenance being needed and Mrs D decided on an artificial garden. Mrs D was supported to get quotes for artificial grass, had it delivered and fitted. She looked around her house and collected artificial flowers, ornaments and bought hanging baskets.

On my visits we went into the garden and started placing the ornaments and flowers. It took a while and we were often seen in the garden together. Mrs D's neighbours started to comment on the big change and often came in the garden to have a chat. Mrs D even spoke to her postman who she had never met. Everyone had lovely things to say about her garden and thought it was a good idea to have artificial flowers.

Mrs D is overjoyed with her garden. We often go out together and admire and tidy things up and her neighbours call and say hello if they are passing. It really cheers her up and she often buys new items to add. We are now planning on adding bird feeders and bird boxes to attract wildlife.



Barnsley YMCA

Children & Young People		RAG
	Satisfactory quarterly monitoring report and contract management meeting.	●
	Milestones achieved	●
Growing the Economy	Outcome indicator targets met	●
	Social value targets met	●
Changing Relationship	Satisfactory spend and financial information	●
	Overall satisfaction with delivery against contract	●

A comprehensive monitoring report for the October to December 2016 quarter was submitted by YMCA on 13th January 2017. The subsequent contract management meeting took place on 17th January 2017.

The table above demonstrates that the YMCA have either met or exceeded all of their targets during this period. 41 young people have achieved accreditation during this period with a further 20 young people currently working towards accreditation.

152 sessions have been delivered during this quarter across Central Council area with 44 new children aged 8-12 years participating. There have been a total of 2,677 attendances during the period and at least 3 sessions have been delivered in each ward every week.

In addition, 13 new Peer Supporters have undertaken a training programme during this period and they will be deployed on sessions in Quarter 4. 15 active peer supporters and 6 young volunteers continue to support the project.

This service will come to an end on 31st March 2017 with the final quarterly report due in early April 2017.

The new service to build emotional resilience in children and young people aged 8-14 years is to be delivered by Barnsley YMCA, and will commence on 1st April 2107.

A brief summary of the YMCA contract progress during the period July to September 2016 is provided below:

3 sessions have been delivered in each of the 5 wards during this period with a mix of youth club sessions, outreach provision and after school delivery as follows:

- **Central**

Evening youth work at Barnsley YMCA, after school provision at Dearne Valley Park and at Queens Road Academy.

- **Dodworth**

Evening youth work at St John the Baptist Church and after school provision at Keresforth Primary and St Johns Primary.

- **Kingstone**

After school provision attached to Joseph Locke Primary and at Worsbrough Common ICT Centre and twilight outreach provision in Locke Park (weather permitting)

- **Stairfoot**

After school provision at Forest Academy and Oakhill Primary School with evening provision at Ardsley and Stairfoot Community Centre.

- **Worsbrough**

After school provision at Worsbrough Library, after school club at Ward Green Primary and twilight activities at Sunnybank Children's Centre.

A number of Christmas fayres and events were supported by the YMCA and the children and young people engaged on the project, during this period. Young people from the Juniors Youth Club had a stall at the Central Area Flavours of Christmas event selling handmade Christmas crafts to raise funds for The Rucksack Project, which provides support for homeless people during the winter months.

At Ardsley Christmas Fayre young people from the YMCA's Ardsley youth club made decorations for the building and provided crafts on the day, together with a "decorate the gingerbread man" activity to help recruit new participants to the local youth club.

Work has been undertaken to ensure the diversity of participants is captured in the data collection and reported back as part of the quarterly monitoring arrangements.

There are however some outstanding issues about the recording of data linked to how young people identify themselves.

Case Study 1



Rebecca comes from a troubled background. She was regularly in trouble with teachers and on report at school, which eventually led to her exclusion from Barnsley Academy. The YMCA supported Rebecca through her transition to Horizon Community College following her exclusion. Her behaviour outside school is exemplary but she struggles within a formal education setting.

Rebecca has worked with YMCA youth workers for some time now. In that time she has progressed from being a participant at sessions to a peer supporter, volunteering at various sessions to support other young people.

Throughout this process Rebecca has completed various training courses to help develop her skills and increase confidence. She has now completed the peer support training along with First aid, young sports leader and uses her new found skills whilst volunteering to help others.

Rebecca currently volunteers on a weekly basis at the YMCAs Little Y's youth club for 5 to 8 year olds and our 8 to 12 year olds junior youth club. Her role involves supporting children to participate, acting as a role model, befriending and supporting staff members in the delivery of the programme. Rebecca has specific responsibility for the tuck shop. She is required to set up and pack away each week, serve young people during the clubs break and cash up all the takings at the end.

Since volunteering Rebecca has grown in maturity and confidence. She is completing her IKIC Maxi award and is a real asset to the sessions she volunteers at. Liaising with school I can report that Rebecca has settled into Horizon and her behaviour has improved. No more being on report, detentions or exclusions.

Case Study-2



When Jamie joined the Queens Road Academy After school group, YMCA staff had no previous knowledge of Jamie or his needs. Staff identified that Jamie's peers often left him out and didn't pick him for team or group activities. He struggled to participate in group activities and was easily frustrated by others, which resulted in him losing his temper. This affected his behaviour within sessions.

Staff members decided the best course of action would be to speak to Jamie's Mum and the school about Jamie's behaviour as nothing was identified on his consent form.

Jamie's Mum identified that Jamie gets into a frustrated state easily. She said that at home they can't play any board or family games together as Jamie really struggles with this interaction. If Jamie is not winning he cannot deal with it and thinks people are against him and being horrible towards him. She said he must be handled carefully as he is so sensitive.

She said that the after school club was the first thing that he had been allowed to do through school - although he applies to take part in everything that happens within school this is the first group he has ever been successful in joining. Jamie's Mum believes this is down to his challenging behaviour and she was really pleased that he had been accepted as part of the group.

Staff explained to Jamie's Mum that this is how we work at the YMCA and our role as youth workers means we are inclusive of all young people and support individuals and their needs to the best of our abilities. We also identified a key contact in school to ensure we were getting the full picture about Jamie and to explore what strategies they may be using in school to support him to ensure an integrated approach.

Staff are now aware of Jamie's triggers and continue to work alongside him to ensure he develops skills that allow him to be fully integrated within the group. Jamie continues to attend each week and enjoys coming to sessions. In this short space of time he has developed a positive relationship with YMCA staff.

Kingdom Security

Clean & Green		RAG
	Satisfactory quarterly monitoring report and contract management meeting.	●
Growing the Economy	Milestones achieved	●
	Outcome indicator targets met	●
	Social value targets met	●
Changing Relationship	Satisfactory spend and financial information	●
	Overall satisfaction with delivery against contract	●

A monitoring report for the quarter October to December 2016 was submitted by Kingdom on 13th December 2017 and the contract monitoring/management meeting took place on 20th January 2017.

As illustrated in the table above, there is overall satisfaction that Kingdom is performing well and is making good progress in line with the contract.

Although it is not possible to set targets for Fixed Penalty Notices (FPN) issued, it can be reported that during the period October to December 2016, there were 247 FPN's issued and 13 car parking notices. Of the 247 FPN's issued, 239 were for littering and 8 for dog fouling

A total of 2083 FPN's for littering and dog fouling have been issued since this service commenced in August 2014. The income relating to fixed penalty notices issued in the current financial year will be credited at the end of the year.

Although patrolling continues to be carried out on an equitable basis across the 5 wards, as would be expected, there are significant ward differences in the number of notices issued.

Young People who have been issued with FPN's have been taking part in community litter picks/clean up days instead of paying the fine. Young people are accompanied by Kingdom officers at these events.

There has been an increase in specific witness information being provided about offenders. On these occasions and with the witness statement, alleged offenders are visited and an FPN is offered to allow the individual to discharge their liability rather than have Kingdom/BMBC compile a file for prosecution at court.

The revenue raised for this financial year so far from April 2016 – end of December 2016 is **£28,170.25**

Twiggs Ground Maintenance

Clean & Green		RAG
	Satisfactory quarterly monitoring report and contract management meeting.	●
	Milestones achieved	●
Growing the Economy	Outcome indicator targets met	●
	Social value targets met	●
	Satisfactory spend and financial information	●
Changing Relationship	Overall satisfaction with delivery against contract	●

A comprehensive monitoring report for October to December 2016 was submitted by Twiggs on 13th January 2017 and the subsequent contract management meeting took place on 19th January 2017.

The table above demonstrates that Twiggs have either met or exceeded all of their targets during this period.

Twiggs have continued to identify areas for improvement in each of the five wards, along with following the specific highlighted areas for litter picking etc. from the SLA's. Twiggs have acted upon and completed all jobs requested promptly and to a high standard, and excellent feedback continues to be received on the ground.

During this period significant additional pieces of work (added value) have been carried out by Twiggs across all 5 wards.

A brief summary of the Twiggs contract progress during the period October to December 2016 period is provided below:

During this period Twiggs have supported 7 Central Area Team led projects, some examples of which are outlined below. They have also lead the planning and delivery of a further 7 social action projects (see examples below). Support from Twiggs has been invaluable in taking forward the work at Barnsley Main and the associated 150th Oaks Memorial events

Examples of Central Area Projects supported by Twiggs

Dodworth Ward-Saturday 26th November 2016

Tree and Bulb planting event in Higham. Working alongside Dodworth Village Community Group, Wardens and Scouts providing support in creating a lovely community orchard.

Our team collected and selected specific areas for heritage variety trees to be planted, these were spaced to allow future maintenance and best growing conditions. The volunteers also assisted in planting 500 spring flowering crocus bulbs to the surrounding boundary line.



Kingstone Ward -Saturday 1st October 2016, 10am – 12noon

Meeting at the junction of St. Johns Road/ Park Road. Family clean-up of the area, working with Central Area Team and Kingstone Ward Alliance.

Our Team began by sharing details via our social media page to recruit volunteers, our team primarily concentrated on the more demanding task such as shrub bed restoration, we managed to cut back, reduce and shape 2 previously overhanging beds. This not only allowed a further uninterrupted view for road users but also allowed the team to tackle years' worth of litter and compacted soil. The event was carried out by tackling litter and unsprayed weeds in the area.



Central/ Stairfoot Ward

Barnsley Main Event-Friday 9th December 2016, 10am – 1pm

Our Team began by sharing details via our social media page to recruit volunteers, then attended the event to support the Barnsley Main Heritage Group, helping improve the Barnsley Main site ahead of the 150th anniversary of the Oaks Colliery Disaster. As we are actively involved in the group itself and coming up to such a huge event we managed to not only clear the site for the event but also brought our larger maintenance machinery in order to cut back the entirety of the grassed banking, this is the 1st time it had been cut in over 4 years but allowed a brilliant backdrop for local tv coverage as well as a safer footing for visitors.



Examples of Twiggs Led Social Action Projects

Worsbrough Ward

Thursday 17th November 2016, 11-1pm- Litter Picking event around Worsbrough Village.

A request was brought to us to tidy around the village stone sign, so we saw it as a perfect volunteering event. A short turn around and bad weather on the day led to only 3 volunteers, but the task was carried out regardless and the stone marker uncovered. The volunteers took their time to litter pick within the village and helped tidy around the site.

Number of volunteers: 3

Number of New Volunteers: 1

Man Hours volunteered: 4.5

Stairfoot Ward-Wednesday 23rd November 2016

A further event to assist with the Ardsley groups continuing involvement in Pacers Field, Ardley Park. Our team used larger machinery that is beyond the group's usual capabilities in order to reduce the bramble and overgrown grassland. This will allow the group to continue over the next few months without external assistance

Number of volunteers: 6

Number of New Volunteers: 0

Man Hours Volunteered: 15

Private Sector Housing & Enforcement SLA

Clean & Green		RAG
	Satisfactory quarterly monitoring report and contract management meeting.	●
Growing the Economy	Milestones achieved	●
	Outcome indicator targets met	●
	Social value targets met	●
	Satisfactory spend and financial information	●
Changing Relationship	Overall satisfaction with delivery against contract	●

A comprehensive monitoring report for October to December 2016 was submitted on the scheduled date and the contract management/monitoring meeting took place on 26th January 2017.

The information provided in the monitoring report submitted demonstrates that this service continues to perform very positively and has reached all the milestones and social value targets set to date, with 261 different properties being visited during this quarter. To date a total of 1488 different properties/households have been visited and of these approximately 653 have had 3 or more contacts from officers working on this intervention.

The amber rating for outcome indicators targets met has remained this quarter because further work is required to more specifically define what is meant by “vulnerable households”. This work is ongoing.

The officers continue to develop good working relationships with landlords, letting agents and local residents and there continues to be very positive feedback from a range of individuals and organisations about the volume and quality of the work undertaken to date. Also, the information fed back to complainants/referring organisations and individuals has been particularly commended.

Case Study - Racecommon Road, Kingstone Ward

The following concerns were identified by local residents about an empty commercial property in the Racecommon Road area:-

- Environmental issues;
- Building disrepair issues;
- Concerns re inappropriate use of garden / yard of property;
- Anti-social behaviour;
- Concerns re. littering and drug paraphernalia at property;
- Allegations of drug dealing from rear of property.

The garden / yard at the rear of this run-down empty commercial property was also very secluded which made it an ideal location for “users” to congregate without fear of them being seen. The location is also just out of the Town Centre. Residents had regularly observed groups of people congregating at this location and felt unsafe, but they were unsure of what exactly they were doing. After visits by ourselves, it became evident that the area was being used by people with drug and alcohol issues. The area was littered with drug paraphernalia, human faeces, alcohol bottles and cans, etc. After numerous visits, we identified a few people and gave them information for drug and alcohol services. Due to our frequent visits, the numbers of people visiting this location dropped. There was also no evidence of drug dealing from the area.

We made contact with the owners of the building and informed them of what had been happening at their property. The owner agreed that especially as he was trying to re-let the property, this was not giving a good impression of the building and area. We requested the owner to cut back the shrubbery in the back yard, remove all the waste (we organised a sharps bin from Add-Action) and fence off the area at the rear of the property. The owner did everything that we requested – see before and after pictures attached.

The building also looked very tired and not in a good state of repair. The owner, at our request, repaired and replaced broken boarded up windows – which also made the premises more secure. He also tidied up the outside of the building, paintwork, etc.



Private Rented Housing-Home Visting Service

<div>Clean & Green</div> <div>Growing the Economy</div> <div>Changing Relationship</div>		RAG
	Satisfactory quarterly monitoring report and contract management meeting.	●
	Milestones achieved	●
	Outcome indicator targets met	●
	Social value targets met	●
	Satisfactory spend and financial information	●
	Overall satisfaction with delivery against contract	●

This contract formally commenced on 1st June 2016. A comprehensive monitoring report for October to December 2016 was submitted in January 2017.

The table above demonstrates that Homestart have either met or exceeded all the targets and milestones set for the first period of the contract.

14 families are currently being directly supported by the project and the “Little Monkeys” support group continues to progress well as demonstrated in the case study below. 10 family support group sessions have taken place during this period. In addition, a Christmas Party took place on Thursday 15th December 2016 at Hope House Church, with 24 adults and 21 children in attendance.

3 new Homestart volunteers have been deployed on the project during this period following the initial volunteer training.

Those families referred have presented with a wide variety of issues ranging from social isolation, learning difficulties, English not a first language and multiple children under 5 (See case studies below). From initial visits, link visits and reviews it is evident that home visiting is vitally important in getting support into the home with a view to tackling wider issues, once a trusting relationship has been established.

Case Study 1: Little Monkey’s Family Support Group

The Little Monkey’s group session held at Hope House Community Room on Thursdays, continues to go from strength to strength and has been a real asset to many of our families. We regularly have 8-10 families attending with anything from 5 to 12 children. Some of the unexpected benefits include friendships that have arisen out of the group- one of our families has forged such a supportive friendship with another mum that she no longer needs home-visiting support to encourage her to get out and about.

Another benefit has been the opportunity to take services and goods directly to the families attending who may not be in the best place to find out about them otherwise.

For example, before Christmas we provided a 'Book-Start' session where Deborah Blewitt not only gave out resources to children but also discussed relevant library sessions and BMBC services suitable for families. As a result at least 3 families have joined the library and are attending sessions at Wellington House. In December we were able to distribute oral health packs that had been donated to Home-Start to all families, and we regularly bring donated clothes and toys in for families to take for a small contribution.

Recently we welcomed someone in to the group who had just moved into Barnsley from Dorset. She had heard from church staff that the group was running and called in for information and advice about facilities she could access with her daughter. She attended for 2 weeks. We have also given out information about initiatives such as the Rose vouchers for fruit and veg administered by the Kendray and Worsbrough Family Centre- a number of families took the forms and are planning to follow this up. In many ways the group is providing providing access to services that would otherwise not be known/taken up by these families.

Case Study 2: Sharon and her 2 children (names changed) from Worsbrough ward.

Sharon was referred to us by a family support worker who thought she would benefit from Home-Start primarily to provide emotional support and to reduce isolation. Sharon was suffering from low mood following a recent separation from her husband attributed to domestic abuse. Mum has also been diagnosed with a chronic physical condition which impacts on her ability to socialise and cope with the demands of her young children.

An initial visit was carried out in November, and a volunteer introduced on 6th December. From the beginning, the volunteer and family really hit it off and at a recent review, Sharon confirmed that she feels it has been a great match. Her volunteer has supported her to complete forms and apply for benefits, accompanied her to social events over Christmas and generally been a great support at a time when she was feeling very vulnerable. Although she recognises that she has a long battle ahead to manage her health and complete the divorce, Sharon is much more positive about what she can achieve. We would anticipate that this will be a volunteer placement that will continue for the foreseeable future with regular reviews to discuss short and medium term objectives for progress.

YOUTH PROGRAMME

The Central Area Council Youth Programme was established to improve the overall health and wellbeing of young people aged 13-19 years living in the Central Council area. The Programme also aims to provide a co-ordinated approach to the provision of community youth activities for this age range across the 5 wards that make up the Central Council area.

Regular Youth Programme meetings have taken place since early January 2016 with the 3 Youth Programme Providers and BMBC's Targeted Youth Support service in attendance at each meeting. Central Area Team have facilitated these meetings and Councillor Kevin Williams has attended in his capacity as a Central Council member.

Quarterly reports and RAG ratings for each of the 3 Youth Programme providers can be found in the following section of this report.

Lifeline -Immortals Community Engagement Project

<div>Clean & Green</div> <div>Growing the Economy</div> <div>Changing Relationship</div>		RAG
	Satisfactory quarterly monitoring report and contract management meeting.	●
	Milestones achieved	●
	Outcome indicator targets met	●
	Social value targets met	●
	Satisfactory spend and financial information	●
	Overall satisfaction with delivery against contract	●

A comprehensive monitoring report for October to December 2016 was submitted by Lifeline on 13th January 2017 and a subsequent contract monitoring/management meeting took place on 7th February 2017.

Although the project has achieved or exceeded most of the targets to date, the target for the total number of sessions delivered and the number of young people achieving accreditation have not been met. This has resulted in an amber rating for outcome indicators met (see table above) being given. However, young people are currently working towards their accreditation and it is likely that this target will be met by the end of the contract period.

The Immortals project has continued to successfully deliver regular outreach/detached sessions at Hoyle Mill Skate park, Worsbrough Dale Park, Locke Park and Ward Green during this quarter, with engagement from a regular group of young people at the Skate Park and Worsbrough Dale Park.

The Worsbrough Dale Park group have engaged well with the Lifeline staff/project over the winter months with good relationships developing. This has allowed some good group work and discussions to take place around the following issues: sexual health, substance misuse, anger management, VBA on smoking cessation, use of social media, relationships with the police and diversity. These discussion areas have provided a great opportunity to engage girls in the Lifeline activities and work. The Worsbrough Dale Park group are keen to get involved in a community arts project at the newly refurbished Worsbrough Dale Park Pavilion.

Hoyle Mill Skate Park

The work at Hoyle Mill has been a real success during Quarter 3. We have continued to work well with our young person's skate group. We have got them involved with various positive activities such as litter picks and maintenance of their own park, we have also provided them with information and advice in regards to alcohol consumption and smoking cessation. During the winter months it has been a real challenge to maintain engagement with the young people as we have not been able to get down to the park as often as we would have liked. However by working closely with the young people towards future goals they have continued to stay in contact and provide us with great ideas for future events and activities.

One of the key messages we have been trying to put across to the young people is that they are responsible for looking after and maintaining their own park. We have tried to instill a sense of ownership within the young people by involving them in all aspects of the application for solar lighting on the skate park.. The young people have taken part in litter picks and basic maintenance of their local area and will be looking to run a sponsored event to raise money towards the lighting application. These ideas have all come from the young people and they are passionate about making positive changes to their park in the future.



Exodus-Junior Volunteer Recruitment & Mentoring



	RAG
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

A comprehensive monitoring report for October to December 2016 was submitted by the Exodus project on 13th January 2017 and a subsequent contract monitoring/management meeting took place on 17th January 2017.

As indicated in the table above, all milestones and targets set have been achieved/exceeded and there is a good level of satisfaction with delivery against the contract. To date 54 new young people have been engaged in a range of volunteering opportunities as part of this project and the young people are being supported to put together portfolios of their work, ready for accreditation.

During this period 3 weekend activity camps have taken place at Jenny's Field. Children and young people from Worsbrough Ward were involved in these with volunteer support provided through this project.



YMCA- Y Stay In



	RAG
Satisfactory quarterly monitoring report and contract management meeting.	
Milestones achieved	
Outcome indicator targets met	
Social value targets met	
Satisfactory spend and financial information	
Overall satisfaction with delivery against contract	

A comprehensive monitoring report for October to December 2016 was submitted by the YMCA on 13th January 2017 and a subsequent contract monitoring/management meeting took place on 17th January 2017.

As indicated in the table above, all milestones and targets set have been achieved/exceeded and there is a good level of satisfaction with delivery against the contract.

The level of participation in this reporting period is positive and reflects the developing groups in Gilroyd and Aldham and the weekly session at YMCA Barnsley which is currently retaining a high level of participants.

In Dodworth Ward the Gilroyd detached activity is ongoing and Youth Workers are meeting with a regular group of between 15 and 20 young people with a core group of between 8 and 10 within the focus age range. The film night at the social club in November 2016 was well received and engaged with wider family members and raised the profile of the project. Following evaluations and discussions with the social club there are plans to provide more film and activity nights of a similar nature. Gilroyd Club have also now purchased their own projector and screen. We envisage this project to continue beyond the initial film night and form part of our ongoing consultation and needs lead provision for young people in this area.

There is ongoing engagement with parents, the social club and local shops which has been beneficial to the Youth Workers profile and maintaining positive relationships within the locality.

The detached programme in Stairfoot is ongoing and has in recent weeks widened beyond (but not instead of) Aldham House as cold and wet nights can often mean unpredictable contact. As a result of intelligence passed on via our partner networks we are having some contact with young people around McDonalds. Some anti-social

behaviour has been displayed in our presence therefore we are making attempts to engage with this group further.

The project is continuing to work with the Terrance Higgins Trust to improve access to health promotion services in Barnsley. A Health Promotion Specialist from the trust is working alongside the youth work team to support young people once a month as part of the Y Stay In programme.

As part of "I Will" week, and together with other young people from a YMCA NCS Pilot Programme young people from the project have engaged in some local clean up activity with Twiggs, building and siting bird boxes at the Carers Garden, and collecting and sorting clothing and equipment for the homeless as part of the rucksack project. The young people will be continuing some of this activity in the New Year as they are now keen to expand on the work they have already done and continue to support projects. There is a proposed project for some intergenerational activity with a care home in Dodworth that will hopefully grow out of building and siting additional bird boxes in the care home grounds and meeting with residents.

There are currently 4 active Peer Supporters and 3 Young Volunteers supporting the project. They are being supported as part of a wider group along with the 8-12's project and we are working with the young people to develop their skills and exploring training and youth representation opportunities with them. One of the Young Volunteers has applied to be a Youth Ambassador with the Young Commissioners and another has applied to join the Yorkshire Sport Youth Council. Two of the Peer Supporters are members of the Barnsley Youth Council.